

# **New Client Packet**

## Thank you for choosing Julia's Happy Tails Pet Sitting Service, LLC!

## **Instructions:**

Please print one copy of the New Client Packet, and complete using a pen. This packet can be printed onesided or two, in black & white or color.

## The New Client Packet includes:

- Welcome Letter
- Rates and Services
- Welcome Visitors and Emergency Personnel
- Veterinary Instructions & Release (Fill in amount, sign and return)
- Legal Considerations (Sign and return)
- Pet Information Form (Print one copy for each pet; each form is 2 pages, and return)
- Please complete one Pet Information Form for each pet, litter, or fish tank.
- Home Guide & Contact Information sheets for your Pet Sitter to complete
- Service Request (Fill out and print one for each trip or service period, sign and return)
- Key Handling Agreement (Sign and return)

## Have These Items Ready for the Initial Interview:

- 1. Your signed documents.
- 2. A key. We will provide a keychain and a code (no name will be put on your key).
- 3. Emergency contact information for yourself, and for 2 other contacts.
- 4. A list of items you plan to leave out during pet sitter visits (such as paper towel, medicines, etc.).
- 5. Veterinary contact & medical information (allergies, conditions).
- 6. Trip information, including Hotel contact information and whether you plan to have visitors while away.

# **Rates and Services**

Julia's Happy Tails Pet Sitting Service, LLC's rates are very affordable for the services that are provided. My rates vary depending on the number of pets you have and the type of care that you are looking for. We offer walking/playtime, quick visits, vacation visits and extended visits. The walking/playtime visits consist of a 30 minute walk, playtime, exercise and affection. Quick visits are 20 minutes and are designed to supplement the walk/playtime visit. My vacation visits are 30 minutes and consists of a walk, feeding, affection and a home check-up. My extended visits are 35-60 minutes and consists of a longer walk, feeding, extra affection and a home check-up.

Types of Service	1 Pet	2 Pets	3 Pets	4 Pets	5+ Pets		
AM and PM Walks	\$19 = 30 mins.	Each additional pet \$2 per visit					
Quick Visits	\$20 = 20 mins.	Each additional pet \$2 per visit					
Vacation Visits	\$22 = 30 mins.	Each additional pet \$2 per visit					
Extended Visits	\$30=35-60 mins.	Each additional pet \$2 per visit					

## 2023 HOLIDAY PERIODS

- January 1, New Year's Day
- April 9, Easter Sunday
- May 29, Memorial Day
- July 4, Independence Day
- September 4, Labor Day
- November 23, Thanksgiving Day
- December 24 and 25, Christmas Eve and Christmas Day

## SPECIALS:

\* \$5 Off Your First Service

New Clients only, with 3 or more paid visits.

\* Collect A \$10 Credit For Every Referral. Every referral that books service with us earns \$10 to your account.

## METHODS OF PAYMENT ACCEPTED:

Cash Check Zelle Venmo

> "All of the animals except for man know that the principle business of life is to enjoy it." ~Samuel Butler~



# Welcome Visitors & Emergency Personnel:

Our pets are being cared for by a professional who comes in at various times during the day. Please help us provide the best care for our pets by following these special pet care guidelines:

- If a pet escapes, is injured or ill, or is having any issues please call the pet sitter ASAP. The pet sitter does have our emergency contact numbers. In the case of severe injury, please take our pet to the emergency vet clinic.
- Please make it obvious that you are here: park in the front, tape a note to the door, and listen for visitors. The police may be called on unexpected visitors. Always carry ID with you.
- Please <u>do not feed the pets</u> or give them <u>any</u> treats, even nibbles, unless instructed to do so.
- Please return the radio, tv, lights, windows, doors, fans, and locks to their original settings.
- Leave a note before you leave each and every visit. A sheet may be provided. Details can be very brief, but please do mark down if
  - $\circ$  Pet was fed treats or food
  - Pet was given water
  - Plants were watered
  - Pet received a hard workout
  - Pet went potty, and what time
  - Any accidents were cleaned up

Also please mark down your name, arrival and departure times, and any future visits.

Locate each pet, and check to see that no pets have escaped <u>out the door</u> or <u>into a forbidden area</u> (such as a closet) each time before you leave.

**Forbidden** Areas & Closed Doors:



Areas that MUST remain *accessible* to pet:

<b>Owner:</b>		<b>Emergency #:</b>	
Pets:		Emergency Contact Info:	
Pet Sitter:	<i>Julia Tinker</i> 703-431-4981	Other Notes:	

**Suggested Leave-Out Checklist** 



Copy of Service Request, Completed and Signed Muddy Paw Towels or Rags Paper Towels – 2 rolls Plants and Watering Can (waterproof surface) Leashes & Harnesses Medicines (Pills and/or liquids) Name tags & Amount tags on feeding bins Reminders & Changes Broom, Dustpan & Vacuum Carpet Spot Cleaner or Cleaning Machine General Cleaner Favorite Toys **Brushes** Treats & Chews Remote Controls for TV or Stereo Garbage / Litter bags Extra Litter, Litter Scoop, Pooper Scooper Additional Contact #'s (Hotel) Pencil or Pen Any special last visit notes (leave key, etc). Watering Can





### Call Us:

Feel free to contact your pet sitter to check up on your pets at any time. We try to return all calls the same day, usually between 7 pm - 9 pm. If you do not hear back from us in 24 hours, please try again – voice mails do sometimes get lost. Emails are also welcome, and we check our email everyday.

#### Keys:

If you would like the pet sitter to leave your key or remote on the last visit, please leave a note reading "<u>Leave Key</u>" with the date and time of the last visit as well as instructions on how to secure the house without the key.

Remember, if we return the key you will not be able to request additional visits if your return is delayed. Leaving the key or storing it in our safe is free to you. Transferring the key again in the future does incur an additional fee. This includes drop-off, pick-up, or mailing done by either the sitter <u>or the client</u>.

Enjoy your time away!

#### Julia Tinker

www.juliashappytails.com



## Veterinary Release Agreement

In the event that any of my pets or large animals appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Julia's Happy Tails Pet Sitting Service, LLC, I give permission to Julia's Happy Tails Pet Sitting Service, LLC to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinary services are listed on each individual Pet Information Disclosure. Other veterinarians or emergency care clinics chosen by the pet sitter are acceptable.

I ask Julia's Happy Tails Pet Sitting Service, LLC to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$\_\_\_\_\_\_ per pet / all pets (most common values are \$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that Julia's Happy Tails Pet Sitting Service, LLC's care providers' work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Julia's Happy Tails Pet Sitting Service, LLC's care providers to use their best judgment in handling these situations, and I understand that Julia's Happy Tails Pet Sitting Service, LLC and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, aftercare, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all special service fees assessed by Julia's Happy Tails Pet Sitting Service, LLC for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident.

I further authorize Julia's Happy Tails Pet Sitting Service, LLC and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s).

Every dog, cat, and horse at the site of service will be current (per my veterinarians recommendations) on its rabies vaccinations prior to the arrival of any caregiver. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.

I agree to notify Julia's Happy Tails Pet Sitting Service, LLC of any signs of injury or possible illness before any visit as soon as the condition appears. Julia's Happy Tails Pet Sitting Service, LLC reserves the right to cancel service at any location where a pet with a potentially infectious condition exists. Julia's Happy Tails Pet Sitting Service, LLC strives to provide clean, safe service to each of our clients. In doing so, Julia's Happy Tails Pet Sitting Service, LLC strongly recommends that each pet and large animal be vaccinated, dewormed, and protected from harmful insects according to veterinarian recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Julia's Happy Tails Pet Sitting Service, LLC cares for one or more of my pets. I understand that this agreement applies to all of the pets and large animals within Julia's Happy Tails Pet Sitting Service, LLC's care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

Client/Owner Name:	
Client Signature:	_ Date:

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## Contract and Legal Considerations

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- A signed Service Request must be provided to your sitter before service is provided for any period.
- A 50% deposit is due at the time of reservation. **Reservations are not held** until 50% payment is received by Julia's Happy Tails Pet Sitting Service, LLC or special arrangements are agreed upon by both parties in writing.
- There will be a \$20 service charge for each returned check.
- ✔ Unpaid service may be cancelled without notice, including prior to or during the service period.
- Cancellation Charge Schedule effective 6/1/2009 (% applies to entire service period total):
  - **0 48 hours** prior to any service, and/or Holidays: \$20 charge
  - 48 hours or more prior to any service, and/or Holidays: No charge, refund in full.
- Reservations are made to plan sitter availability to clients. Therefore, clients returning home early will be required to pay for the reserved amount of time scheduled.
- Julia's Happy Tails Pet Sitting Service, LLC is not responsible for wilted, dead or otherwise unhealthy plants. Julia's Happy Tails Pet Sitting Service, LLC will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable. *Please place all indoor plants together on a waterproof surface in plain sight*, as Julia's Happy Tails Pet Sitting Service, LLC is not responsible for water damaged areas or missed plants.
- Julia' Happy Tails Pet Sitting Service, LLC is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and natural disasters. In these situations, the company will attempt to contact the Customer and then the emergency contact before making a subjective decision in dealing with the problem. All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client, or fully reimbursed to Julia's Happy Tails Pet Sitting Service, LLC within 14 days.
- Julia's Happy Tails Pet Sitting Service, LLC is not responsible for any damage to property of the client or others unless such damage is caused by the gross negligence of the Pet Sitter. Julia's Happy Tails Pet Sitting Service, LLC agrees to remain insured through PSA or a comparable pet sitting liability insurance entity during each service period. Julia's Happy Tails Pet Sitting Service, LLC accepts no responsibility for loss to the premises if other individuals have access to a client's home, or if the home is not properly secured.
- At the time that service is booked, Owner will notify Pet Sitter of everyone who has been granted access to the home during the service period.
- Julia's Happy Tails Pet Sitting Service, LLC is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. Julia's Happy Tails Pet Sitting Service, LLC will attempt to re-secure the home to client instructions at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly secured.
- Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).
- The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- Pet Owner is responsible for pet-proofing house and yard, including the security of fences, gates and latches. Julia's Happy Tails Pet Sitting Service, LLC will not be responsible for the safety of, or be liable for the death, injury, or disappearance of, or for damages caused by, any pet that has unsupervised access to the outdoors or is

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allowed to be released in an unsecured yard (not properly fenced or without a pet containment system) while the pet is on the Pet Owner's premises and the Pet Sitter is absent. If Pet Owner instructs the Pet Sitter to leave the pet in an area of the residence that gives unsupervised access to the outdoors, or in an unsecured yard, then Pet Owner agrees to indemnify and hold harmless Julia's Happy Tails Pet Sitting Service, LLC for any resulting loss that is not covered by insurance.

- Julia's Happy Tails Pet Sitting Service, LLC is authorized to seek any emergency veterinary assistance needed 1 during visits, at the cost of the Client, from any veterinarian as chosen by the sitter only if the Client's listed veterinarian(s) are unavailable. However, the company is not responsible for the health/well-being of the animals.
- Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), 1 including but not limited to a sturdy, well-fit harness (halter, collar, etc.) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse Julia's Happy Tails Pet Sitting Service, LLC within 14 days for all purchases made.
- 1 Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or to other persons, by the Pet. Pet Owner agrees to indemnify, hold harmless, and defend Julia's Happy Tails Pet Sitting Service, LLC in the event of a claim by any person injured by the pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather 1 related event/crisis/"Code Red". Julia's Happy Tails Pet Sitting Service, LLC will definitely try to see to your pets' safety/care should such events occur, but cannot guarantee it.
- This contract permits Julia's Happy Tails Pet Sitting Service, LLC to accept all future telephone, online, mail or 1 email reservations and provide service without an additional signed Legal Considerations agreement or in the event the client forgets to sign a service request form.
- Julia's Happy Tails Pet Sitting Service, LLC may use their discretion to stop and end service at any time that a pet 1 poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing care for a pet, the Owner authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.
- Julia's Happy Tails Pet Sitting Service, LLC agrees to provide agreed upon services in a manner that is ú trustworthy, caring and responsible. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from gross negligence. Claims of gross negligence that involve a hired Independent Contractor, hired by Julia's Happy Tails Pet Sitting Service, LLC, will be the responsibility of the Independent Contractor and the company they represent. All hired Independent Contractors are required to carry liability insurance with optional coverage or bonding through a reputable company.
- Client agrees to discuss any concerns with Julia's Happy Tails Pet Sitting Service, LLC within 24 hours of return. 1 Any dispute for any reason must be submitted in writing within 24 hours.
- This contract is valid for two years after the date signed. If the two parties sign on different dates, the later 4 signature date will control. This contract replaces any prior Legal Considerations agreements between Client and Julia's Happy Tails Pet Sitting Service, LLC.
- This contract may be terminated by either party by giving thirty days' written notice to the other party. 4
- The Owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and ú conditions.
- Client agrees to notify Julia's Happy Tails Pet Sitting Service, LLC via text, voicemail or email, within two hours, 1 of their return home.
- I allow Julia's Happy Tails Pet Sitting Service, LLC to take a photo of my pet(s) to use for advertising purposes.

Client/Owner Name:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Julia's Happy Tails Pet Sitting Service, LLC Representative:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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# Pet Information Disclosure

Please complete one Pet Information Disclosure form per pet or litter.

Owner:	Pet Name:
Length of Time Owned:	Pet Type: Dog / Cat / Horse /
Breed:	Sex: M/F Declawed: Y/N Neutered: Y/N
License #:	Microchip/Tattoo/Dog Tag #:
Physical Description (if similar to another):	Birth date: Or Age:
	Weight: Or Size:

#### Any Allergies:

Feeding Instructions:			
Feed apart from other	pets/supervise D	ispose of uneaten food	Remove food after Min Free Choice
<b>Dry</b> Brand: Measure with:		Morning Afternoon	Procedure:
Amount:		☐ Night	
Where to feed:			
Wet Brand:		Morning	Procedure:
Measure with:		Afternoon	
Amount:		☐ Night	
Where to feed:			
<b>Medication</b> (s):		Morning	Procedure:
Amt:		Afternoon	
Location:		☐ Night	
Hide In Treat:			
<b>Medication</b> (s):		Morning	Procedure:
Amt:		Afternoon	
Location:		Night Night	
Hide In Treat:			
Water	Water will be	🗌 Tap	Dish Location:
	cleaned and filled	Bottled	
	frequently	☐ Filtered	Water Location:
<b>Treats</b> Name:		Notes:	
Amt:			
Location.			

#### Pet's Living Area:

<ul><li>NOT allowed outdoors at all</li><li>ONLY allowed outdoors on leash</li></ul>	Allowed on furniture, counters, beds Restrict pet area/crate only when pet is alone Restrict pet area/crate at all times
Turn out, invisible fenced yard with collar Turn out, secure fence: Turn out, no fence, but doesn't leave yard	Restricted Area/Crate Location:
NOT allowed indoors	Other off-limit areas:

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Emergency Care:	*Placing Credit Card on file at vet's office is recommended			
Vet Name:	Pet Allergies:			
Clinic Name:	Vaccinations up to date on (month/yr):			
Phone:	Heartworm test: Negative / Positive			

Pet Medical History: (ongoing or reoccurring known illnesses/injuries, treatments & medications)

## Any Allergies:

#### **Temperament/Personality:**

Pet Doesn't Like:

Baths	Hot Days		Sharing Food Dishes
Toenail Clip	Rain / Snow	/ Cold	Loud Noise / Vacuum / Garbage Disposal / Thunder
Massage	New Animal	S	All Humans
Touch Ears	Other family	pets	Strangers
Sprays	People near f	food dish	
Pet reacts to the above by:			
Has Pet Ever:		Describe (eve	en if mild, or under extreme/unusual situations)
Attacked someone/bit	someone		

	someone/o	someone					
Attacked	another and	imal					
Injured se	elf /escaped	l out of fear					
Injured s	elf out of bo	oredom					
Escaped	from home,	,					
Where	e does he/sh	e like to esca	pe to?				
How c	an he/she b	e retrieved?					
HAS NE	VER BITT	EN OR ATTA	ACKED ANC	THER ANIMAL	OR PERSON		
Commands:	(Please cir	cle command	s we know, a	nd underline comr	nands we are worl	king on):	
Sit	No	Outside	Make Poo	Potty	Bad	Bath	In the House
Stay	Down	Walk	Food	Who's Here	Good	Move	Ride
Come	Lay	Don't Pull	Treat	Back	Drop [it]	Come-on	
Heel	Out	Walk Nice	Cookie	Naughty	Don't Touch	Off	
Allowed to g	go for rides	in sitter vehic	cle? Y / N	May play with s	sitter's personal pe	et(s) for social	ization? Y / N

Favorite Games, Toys, and Activities:

Comments:

Client/Owner Name:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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# **Contact Information**

First Name:			Last Name:	
Pet(s):			Inquiry Date:	/ / Method:
			<b>Returned Call:</b>	
			Home Phone:	
			Cell Phone:	
Address:			Other:	
			Email:	
Directions:			Prior Sitter:	
			<b>Referred By:</b>	
			<b>Contact Method:</b>	□ Home Phone □ Cell □ Email
	Date	Time	Status:	□ Will Call Back □ Scheduling Initial □ Interviewing Others Also
Consultation:			Service Type:	$\Box$ Vacation $\Box$ Periodic $\Box$ Daily
First Sit:			Frequency:	X per $\Box$ Day $\Box$ Week
Start			Length:	Minutes Per Visit
End			Rates Quoted:	
Second Sit:				
Start			Travel:	Miles: Mins:
End				
Scheduling: References:	□ Tentative	Reserved		
Emergency Co	ontacts	(Alternate)	Special Alerts	
Name:			□ FLIGHT RISK,	
Phone:			$\Box$ OUT ON LEAS	
Cell/Work:			□ WATCH DURI	NG FEEDINGS   Separate Dishes
Relationship:			$\Box$ NO TREATS	□ Pick Up Dish after Mins
Location:			□ Other:	



## Home Guide

Owner:				Usual Vehicles & Visitors At Home:			
Pet(s):							
				Snow & Ice Ca	re Instructio	ns / Contacts:	
Locations:							
Crated Area							
Leash/Collar				Notes & Misc:			
Brush/Comb							
Food Dish							
Food							
Water	□ Tap □ I	Filtered	□ Bottled				
Water Dishes							
Medications				Key - MUST T	EST		
Treats				□ Pet Sitt	ter Has	□ Use Code	
Litter Box				□ Will M	lail	□ Unlocked	
Poop Scoop				🗆 Drop 🗆	lff	□ Client Present	
Kitchen Waste				□ Will Le	eave	□ Other	
Outside Waste							
Recycle Bin				Describe Key:			
Paw Towels							
Paper Towels				Backup Entry:			
Spot Cleaner							
Broom/Vacuum	1			Usual Visits	Length	Time Slot	
Put Mail				Morning			
Indoor Plants				Afternoon			
Birdfeeders				Night			
Other							



# Service Request

Pets Client Full Name Best Way to Contact Today Contact At							
Service Begins       /       /       Time       □       Daily       Every Other Day       □ Weekdays         Service Ends       /       /       Time       □       Daily       □ Dog Walking       □ Pet Sitting						-	
Details	Visit Time	Length	Travel Fee	Cost/Visit	# of Visits	Total	
Morning				Х	=		
Afternoon				Х	=		
Night				Х	=		
				Х	П		
Subtotal							
	Additional Charges						
Discounts							
Grand Total							
Deposit Due							
Balance Due							

How may we reach you while you are away?		Trip Description/Hotel/Notes & Visitors Expected		
Phone:				
Email:				

Tasks	Special Notes & Ot	her Tasks
Daily Email/Text		
Walk/Play		
Feed/Water		
Medication		
Plants		
Alter Lights/Blinds		
Clean Litter Box	Payment Method	
Take Out Trash	Pay Date	
Take Out Recycling		
Collect Mail/Paper		
Other		

This request <u>must be confirmed</u> by my pet sitter, and a Signed Copy must be left for the pet sitter. By submitting this request, I agree to all terms as stated in the Legal Considerations and Veterinary Release Agreement.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## Key Handling Agreement

I furthermore agree to and understand the following conditions and terms:

Julia's Happy Tails Pet Sitting Service, LLC has my permission to make a copy of my key(s) for emergency / backup purposes at their discretion.

Julia's Happy Tails Pet Sitting Service, LLC agrees to place an identifying code on my keys. My keys will not be marked with my name, address, or pet's names. When not in use or prepared for use, my keys will be stored in a secure location by the pet sitter.

My keys will be automatically retained by my pet sitter at the end of each service period. The pet sitter will place the key in a secured location until future service is requested.

Julia's Happy Tails Pet Sitting Service, LLC has permission to provide my keys to any of its employees or independent contractors that will be providing me with Pet Sitting Service.

#### Key Returns:

I understand that if I decide that if at any time I'd prefer to have my key returned at the last visit of my service, I will leave a note on the first day of service. This note will include the message "Pet Sitter - Leave Key on", the date and time of the last scheduled visit, and instructions on how to secure my home while leaving the key. I understand that the pet sitter will not be able to access my house again after the pet sitter has left the key, including in the case of emergencies or delays in my return. Key return at the last visit of service is free.

Julia's Happy Tails Pet Sitting Service, LLC is willing to exchange keys via mail. All mailed keys will be sent wrapped in cardboard and taped. The envelope will be padded and clearly marked with "Hand Sort Only – Do not machine process". Your Pet Sitters is not responsible for keys that are sent and/or lost in the mail. Each mailed key transfer is charged to the client at a rate of \$\_\_\_\_\_. That fee is assessed both when Julia's Happy Tails Pet Sitting Service, LLC is asked to send or receive a key via mail.

Julia's Happy Tails Pet Sitting Service, LLC is willing to exchange keys via drop off or pick up.

This request **<u>must be confirmed</u>** by my pet sitter, and **a Signed Copy must be left for the pet sitter**. By submitting this request, I agree to all terms as stated in Key Handling Agreement.

Client/Owner Name:

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_